

N48 – Hillcrest Village Profile: Emergency Department Care

| Indicators | City of Toronto | | | Toronto Central LHIN | | | Hillcrest Village | | | |
|---|-----------------|---------|------------|----------------------|---------|------------|---------------------|---------------------|---------------------|--------------|
| | Males | Females | Both sexes | Males | Females | Both sexes | Males (95% CI) | Females (95% CI) | Both sexes (95% CI) | Rate Ratio** |
| Demographics *** | | | | | | | | | | |
| Total Population Age 0-4 | 68,780 | 65,600 | 134,380 | 28,890 | 27,600 | 56,490 | 305 | 270 | 575 | |
| Total Population Age 5-19 | 215,715 | 203,795 | 419,510 | 81,570 | 77,890 | 159,460 | 1,615 | 1,525 | 3,140 | |
| Total Population Age 20-44 | 471,380 | 497,960 | 969,340 | 224,185 | 231,545 | 455,730 | 2,885 | 3,165 | 6,050 | |
| Total Population Age 45-64 | 294,840 | 322,830 | 617,670 | 130,750 | 138,995 | 269,745 | 2,280 | 2,780 | 5,060 | |
| All Emergency Department (ED) visits (2009) ± | | | | | | | | | | |
| Population Age 0-4 | | | | | | | | | | |
| # of ED visits | 36,999 | 28,846 | 65,845 | 15,132 | 11,909 | 27,041 | 162 | 113 | 275 | |
| Rate of ED visits per 1,000 population per year | 537.9 | 439.7 | 490.0 | 523.8 | 431.5 | 478.7 | 531.1 (475.1-587.2) | 418.5 (359.7-477.4) | 478.3 (437.4-519.1) | 0.98 NS |
| % of the population with one or more ED visits per year | 34.1 | 29.2 | 31.7 | 33.2 | 28.6 | 31.0 | 34.4 (26.3-42.6) | 31.1 (23.1-39.1) | 32.9 (27.2-38.6) | 1.04 NS |
| Population Age 5-19 | | | | | | | | | | |
| # of ED visits | 50,769 | 43,276 | 94,045 | 20,649 | 17,985 | 38,634 | 292 | 237 | 529 | |
| Rate of ED visits per 1,000 population per year | 235.4 | 212.4 | 224.2 | 253.1 | 230.9 | 242.3 | 180.8 (162.0-199.6) | 155.4 (137.2-173.6) | 168.5 (155.4-181.6) | 0.75 L |
| % of the population with one or more ED visits per year | 17.3 | 15.0 | 16.2 | 18.3 | 15.8 | 17.1 | 14.3 (12.3-16.3) | 11.5 (9.7-13.3) | 12.9 (11.6-14.3) | 0.80 L |
| Population Age 20-44 | | | | | | | | | | |
| # of ED visits | 114,073 | 132,273 | 246,346 | 59,363 | 63,776 | 123,139 | 417 | 527 | 944 | |
| Rate of ED visits per 1,000 population per year | 242.0 | 265.6 | 254.1 | 264.8 | 275.4 | 270.2 | 144.5 (131.7-157.4) | 166.5 (153.5-179.5) | 156.0 (146.9-165.2) | 0.61 L |
| % of the population with one or more ED visits per year | 15.6 | 16.9 | 16.3 | 16.3 | 17.3 | 16.8 | 10.4 (9.1-11.6) | 11.3 (10.0-12.5) | 10.8 (10.0-11.7) | 0.67 L |
| Population Age 45-64 | | | | | | | | | | |
| # of ED visits | 88,281 | 89,222 | 177,503 | 45,062 | 40,194 | 85,256 | 411 | 503 | 914 | |
| Rate of ED visits per 1,000 population per year | 299.4 | 276.4 | 287.4 | 344.6 | 289.2 | 316.1 | 180.3 (164.5-196.0) | 180.9 (166.6-195.2) | 180.6 (170.0-191.2) | 0.63 L |
| % of the population with one or more ED visits per year | 17.8 | 17.6 | 17.7 | 18.9 | 17.6 | 18.2 | 11.6 (10.1-13.1) | 12.4 (11.0-13.8) | 12.1 (11.0-13.1) | 0.68 L |

CI Confidence Interval.

H / L / NS Chances are at least 19 in 20 that the rate is higher (H) or lower (L) than the City of Toronto rate ($p < 0.05$). Rates marked not significantly (NS) different do not reach this level of significance.

****** Rate ratios for both sexes were created by dividing the local area rate by the City of Toronto aggregate rate.

******* Denominator: Based on 2006 Census population estimates, Statistics Canada.

± All unscheduled ED visits. Data source: National Ambulatory Care Reporting System (NACRS), Canadian Institute for Health Information (CIHI).

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|---|-----------------|-----------|------------|----------------------|---------|------------|------------------------|------------------------|------------------------|--------------|
| | Males | Females | Both sexes | Males | Females | Both sexes | Males (95% CI) | Females (95% CI) | Both sexes (95% CI) | Rate Ratio** |
| Demographics *** | | | | | | | | | | |
| Total Population Age 65-74 | 80,785 | 98,145 | 178,930 | 31,755 | 38,280 | 70,035 | 795 | 1,000 | 1,795 | |
| Total Population Age 75+ | 68,060 | 104,610 | 172,670 | 26,385 | 43,330 | 69,715 | 705 | 975 | 1,680 | |
| Total Population | 1,199,560 | 1,292,940 | 2,492,500 | 523,535 | 557,640 | 1,081,175 | 8,585 | 9,715 | 18,300 | |
| All Emergency Department (ED) visits (2009) ± | | | | | | | | | | |
| Population Age 65-74 | | | | | | | | | | |
| # of ED visits | 28,857 | 32,242 | 61,099 | 12,838 | 13,486 | 26,324 | 196 | 265 | 461 | |
| Rate of ED visits per 1,000 population per year | 357.2 | 328.5 | 341.5 | 404.3 | 352.3 | 375.9 | 246.5 (216.6-276.5) | 265.0 (237.6-292.4) | 256.8 (236.6-277.0) | 0.75 L |
| % of the population with one or more ED visits per year | 20.7 | 20.1 | 20.4 | 22.4 | 21.0 | 21.7 | 15.6 (12.6-18.6) | 17.8 (14.9-20.7) | 16.8 (14.7-18.9) | 0.83 L |
| Population Age 75+ | | | | | | | | | | |
| # of ED visits | 43,187 | 61,793 | 104,980 | 17,504 | 25,792 | 43,296 | 334 | 481 | 815 | |
| Rate of ED visits per 1,000 population per year | 634.5 | 590.7 | 608.0 | 663.4 | 595.2 | 621.0 | 473.8 (436.9-510.6) | 493.3 (462.0-524.7) | 485.1 (461.2-509.0) | 0.80 L |
| % of the population with one or more ED visits per year | 34.1 | 33.4 | 33.7 | 34.8 | 33.1 | 33.7 | 25.1 (20.8-29.4) | 29.1 (25.1-33.2) | 27.4 (24.5-30.4) | 0.81 L |
| Total Population | | | | | | | | | | |
| # of ED visits | 362,166 | 387,652 | 749,818 | 170,548 | 173,142 | 343,690 | 1,812 | 2,126 | 3,938 | |
| Rate of ED visits per 1,000 population per year | 301.9 | 299.8 | 300.8 | 325.8 | 310.5 | 317.9 | 211.1 (200.1-222.0) | 218.8 (208.3-229.4) | 215.2 (207.6-222.8) | 0.72 L |
| Age-Adjusted rate of visits per 1,000 † | 293.9 | 292.3 | 293.1 | 319.1 | 303.5 | 311.2 | 207.0 (197.9-216.0) | 214.8 (205.9-223.7) | 210.9 (204.6-217.3) | 0.72 L |
| % of the population with one or more ED visits per year | 18.9 | 19.0 | 18.9 | 19.5 | 19.2 | 19.3 | 14.0 (13.8-15.5) | 14.7 (13.1-14.8) | 14.3 (13.7-14.9) | 0.76 L |
| Age-Adjusted % of the population with an ED visit † | 19.2 | 19.3 | 19.2 | 19.0 | 19.5 | 19.3 | 14.2 (13.4-15.0) | 14.7 (13.9-15.5) | 14.5 (13.9-15.0) | 0.75 L |

CI Confidence Interval.

H / L / NS Chances are at least 19 in 20 that the rate is higher (H) or lower (L) than the City of Toronto rate ($p < 0.05$). Rates marked not significantly (NS) different do not reach this level of significance.

****** Rate ratios for both sexes were created by dividing the local area rate by the City of Toronto aggregate rate.

******* Denominator: Based on 2006 Census population estimates, Statistics Canada.

± All unscheduled ED visits. Data source: National Ambulatory Care Reporting System (NACRS), Canadian Institute for Health Information (CIHI).

† Rates are age-adjusted using the direct method and the 1991 Canada population as the standard population.

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| | Males | Females | Both sexes | Males | Females | Both sexes | Males (95% CI) | Females (95% CI) | Both sexes (95% CI) | Rate Ratio** |
| Low Triage ^a Emergency Department (ED) visits (2009) [±] | | | | | | | | | | |
| Population Age 0-4 | | | | | | | | | | |
| # of ED visits | 36,999 | 28,846 | 65,845 | 15,132 | 11,909 | 27,041 | 162 | 113 | 275 | |
| # of Low Triage visits | 10,135 | 8,471 | 18,606 | 4,310 | 3,726 | 8,036 | 35 | 26 | 61 | |
| Ratio of low to high Triage visits | 0.38 | 0.42 | 0.40 | 0.41 | 0.46 | 0.43 | 0.28 (0.18-0.37) | 0.31 (0.18-0.43) | 0.29 (0.21-0.36) | 0.73 L |
| % of all ED visits that are Low Triage | 27.4 | 29.4 | 28.3 | 28.5 | 31.3 | 29.7 | 21.6 (13.5-29.7) | 23.0 (12.9-33.1) | 22.2 (15.9-28.5) | 0.78 NS |
| Population Age 5-19 | | | | | | | | | | |
| # of ED visits | 50,769 | 43,276 | 94,045 | 20,649 | 17,985 | 38,634 | 292 | 237 | 529 | |
| # of Low Triage visits | 22,320 | 17,595 | 39,915 | 8,622 | 7,106 | 15,728 | 127 | 94 | 221 | |
| Ratio of low to high Triage visits | 0.79 | 0.69 | 0.75 | 0.73 | 0.66 | 0.70 | 0.78 (0.61-0.95) | 0.66 (0.49-0.82) | 0.72 (0.60-0.84) | 0.97 NS |
| % of all ED visits that are Low Triage | 44.0 | 40.7 | 42.4 | 41.8 | 39.5 | 40.7 | 43.5 (33.4-53.6) | 39.7 (29.3-50.0) | 41.8 (34.6-49.0) | 0.98 NS |
| Population Age 20-44 | | | | | | | | | | |
| # of ED visits | 114,073 | 132,273 | 246,346 | 59,363 | 63,776 | 123,139 | 417 | 527 | 944 | |
| # of Low Triage visits | 46,788 | 45,261 | 92,049 | 24,137 | 23,245 | 47,382 | 176 | 170 | 346 | |
| Ratio of low to high Triage visits | 0.70 | 0.52 | 0.60 | 0.69 | 0.58 | 0.63 | 0.74 (0.60-0.88) | 0.48 (0.39-0.56) | 0.58 (0.51-0.66) | 0.97 NS |
| % of all ED visits that are Low Triage | 41.0 | 34.2 | 37.4 | 40.7 | 36.4 | 38.5 | 42.2 (34.0-50.4) | 32.3 (26.4-38.1) | 36.7 (31.8-41.5) | 0.98 NS |
| Population Age 45-64 | | | | | | | | | | |
| # of ED visits | 88,281 | 89,222 | 177,503 | 45,062 | 40,194 | 85,256 | 411 | 503 | 914 | |
| # of Low Triage visits | 27,429 | 27,774 | 55,203 | 13,968 | 12,762 | 26,730 | 129 | 142 | 271 | |
| Ratio of low to high Triage visits | 0.45 | 0.46 | 0.45 | 0.45 | 0.47 | 0.46 | 0.46 (0.37-0.55) | 0.40 (0.32-0.47) | 0.42 (0.37-0.48) | 0.93 NS |
| % of all ED visits that are Low Triage | 31.1 | 31.1 | 31.1 | 31.0 | 31.8 | 31.4 | 31.4 (24.8-37.9) | 28.2 (22.7-33.7) | 29.6 (25.4-33.9) | 0.95 NS |

CI Confidence Interval.

H / L / NS Chances are at least 19 in 20 that the ratio/rate is higher (H) or lower (L) than the City of Toronto ratio/rate ($p < 0.05$). Ratios/Rates marked not significantly (NS) different do not reach this level of significance.

* Estimates based on fewer than 20 events are likely to be unstable and imprecise.

** Rate ratios for both sexes were created by dividing the local area statistic by the City of Toronto statistic.

a Low triage was defined as Canadian Triage and Acuity Scale (CTAS) levels 4 and 5 excluding those who were subsequently admitted to hospital.

± All unscheduled ED visits. Data source: National Ambulatory Care Reporting System (NACRS), Canadian Institute for Health Information (CIHI).

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|--|-----------------|---------|------------|----------------------|---------|------------|-------------------|------------------|---------------------|--------------|
| | Males | Females | Both sexes | Males | Females | Both sexes | Males (95% CI) | Females (95% CI) | Both sexes (95% CI) | Rate Ratio** |
| Low Triage ^a | | | | | | | | | | |
| Emergency Department (ED) visits (2009) [±] | | | | | | | | | | |
| Population Age 65-74 | | | | | | | | | | |
| # of ED visits | 28,857 | 32,242 | 61,099 | 12,838 | 13,486 | 26,324 | 196 | 265 | 461 | |
| # of Low Triage visits | 6,215 | 7,807 | 14,022 | 2,844 | 3,278 | 6,122 | 38 | 49 | 87 | |
| Ratio of low to high Triage visits | 0.28 | 0.32 | 0.30 | 0.29 | 0.33 | 0.31 | 0.24 (0.16-0.32) | 0.23 (0.16-0.30) | 0.23 (0.18-0.29) | 0.78 L |
| % of all ED visits that are Low Triage | 21.5 | 24.2 | 22.9 | 22.2 | 24.3 | 23.3 | 19.4 (12.5-26.3) | 18.5 (12.8-24.2) | 18.9 (14.5-23.3) | 0.82 NS |
| Population Age 75+ | | | | | | | | | | |
| # of ED visits | 43,187 | 61,793 | 104,980 | 17,504 | 25,792 | 43,296 | 334 | 481 | 815 | |
| # of Low Triage visits | 6,727 | 9,938 | 16,665 | 2,680 | 4,038 | 6,718 | 50 | 69 | 119 | |
| Ratio of low to high Triage visits | 0.19 | 0.19 | 0.19 | 0.18 | 0.19 | 0.19 | 0.18 (0.13-0.23) | 0.17 (0.13-0.21) | 0.17 (0.14-0.20) | 0.90 NS |
| % of all ED visits that are Low Triage | 15.6 | 16.1 | 15.9 | 15.3 | 15.7 | 15.5 | 15.0 (10.5-19.5) | 14.3 (10.7-18.0) | 14.6 (11.8-17.4) | 0.92 NS |
| Total Population | | | | | | | | | | |
| # of ED visits | 362,166 | 387,652 | 749,818 | 170,548 | 173,142 | 343,690 | 1,812 | 2,126 | 3,938 | |
| # of Low Triage visits | 119,614 | 116,846 | 236,460 | 56,561 | 54,155 | 110,716 | 555 | 550 | 1,105 | |
| Ratio of low to high Triage visits | 0.50 | 0.44 | 0.47 | 0.50 | 0.46 | 0.48 | 0.45 (0.40-0.49) | 0.35 (0.32-0.38) | 0.39 (0.37-0.42) | 0.84 L |
| Age-Adjusted ratio of low to high Triage visits [‡] | 0.61 | 0.51 | 0.55 | 0.60 | 0.53 | 0.56 | 0.61 (0.54-0.69) | 0.45 (0.40-0.51) | 0.52 (0.48-0.56) | 0.94 NS |
| % of all ED visits that are Low Triage | 33.0 | 30.1 | 31.5 | 33.2 | 31.3 | 32.2 | 30.6 (27.6-33.7) | 25.9 (23.4-28.4) | 28.1 (26.1-30.0) | 0.89 L |
| Age-Adjusted % of all ED visits that are Low Triage [†] | 36.3 | 33.2 | 34.6 | 36.2 | 33.9 | 34.9 | 36.4 (32.5-40.3) | 30.2 (27.1-33.4) | 33.1 (30.6-35.5) | 0.96 NS |

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^a Low triage was defined as Canadian Triage and Acuity Scale (CTAS) levels 4 and 5 excluding those who were subsequently admitted to hospital.

[±] All unscheduled ED visits. Data source: National Ambulatory Care Reporting System (NACRS), Canadian Institute for Health Information (CIHI).

[‡] Ratios of low to high Triage visits are age-adjusted using the 1991 Canada population as the standard population.

[†] Rates are age-adjusted using the direct method and the 1991 Canada population as the standard population.

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